Upgrade Instructions from 3.4 or 3.5

Use Scan Controller Utility to back up all XML files on Controller

Download the file "scan-files-3.5-r0.cortexa9hf_neon.rpm" Using Scan Controller Utility: Lock Scanner by clicking on lock symbol. Click on "Upgrade Scanner" Browse to and select the file "scan-files-3.5-r0.cortexa9hf_neon.rpm". Click Open. The rpm file is installed on the controller. Continue with Upgrade Instructions from 3.6

Upgrade Instructions from 3.6:

Download upgrade-to-3.7-customer.ipg Using Scan Controller Utility: Lock Scanner by clicking on lock symbol. Click on "Upgrade Scanner" Change to "ipg" extension in dialog box. Select "Upgrade-to-3.7-customer.ipg" Upgrade takes 15 minutes and the scan controller reboots 3 times. Do not power cycle!!! When upgrade completes, Scan Controller is visible from Utility. If process Fails, a Re-Image is needed. (see image directory)

Note: Additional status information can be monitored by looking at the serial port of The scan controller. 115200 Baud 8 Bit Data No Partiy No Flow